

竣茂工業：
零客訴、高客製精密零件加工

by Dean Tseng, Fastener World



Chinmore Industry: Customized Parts Processing & Zero Customer Complaints



Iconic Figure in Precision Parts

Rooted in New Taipei City with 20 years of history, Chinmore is an iconic figure in precision parts processing. Besides providing parts used on antennae, it manufactures various types of precision parts in materials such as iron, copper, steel, stainless steel, and PTFE. The company can process parts of diameters ranging $\varnothing 1\text{-}\varnothing 36\text{mm}$, and of lengths ranging 0.5-100mm, within 0.005mm tolerance. It has clients from around the world and satisfies clients from various industries in terms of quality, service and lead time. Zero complaints, high capacity, short lead time, capability to take rush orders and high customizability are the biggest strengths of Chinmore.

Sales Rise After Moving to the New Plant

It has been a little over a year since Chinmore moved to the new plant. Fastener World went to Chinmore again and the company said in an interview that the expansion of machine tool department increases its parts processing capacity by more than 50%. "Since we expanded our plant, we have purchased new automated machine tools from Japan that have increased our daily capacity and shortened our lead time. We've also added new staff to the machine tool department. By inviting clients to visit us, we gain their recognition on our capabilities and their trust, thereby increasing orders and capacity. Our sales have heightened quite a lot." With the aid of high precision equipment, Chinmore can quickly handle domestic OEM and ODM demand.

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Multiple Layers of Strict Quality Check in Manufacturing Process

Certified to ISO 9001:2015 and ISO14001:2015, Chinmore's precision parts go through strict standard operation procedures in every process including picking and feeding materials, processing, testing, inspection and shipment. The company adopts automated 3D projectors to perform inspection and ensure stability and consistency in each processing and finished products quality. Chinmore said clients can provide drawings, sizes and requests for special specifications for engineers and technicians to determine the feasibility of production. "Our manufacture is fully compliant to clients' requests. Samples will be made and provided to clients for confirmation before mass-producing new products. Our quality check is monitored fully according to clients' standards."

Goals for 2020: Participating in Exhibitions and Gaining New Clients

This year Chinmore focuses business on market development. It develops new clients by participating in multiple exhibitions, and therefore increases orders, develops quite a few new products and increases sales. "This year we will endeavor on increasing clients and orders. In the past we mostly attended telecommunications and computer exhibitions. This year we will evaluate on hardware or machine exhibitions." In 2020 we will definitely see Chinmore more vibrant on the world stage! ▣

